

2020 TOYOTA AFL GRAND FINAL

ACCESSIBLE SEAT BOOKING

MEMBER INFORMATION FOR CLUB WEBSITE



Competing Club members who require accessible seating for the 2020 Toyota AFL Grand Final will be required to complete and send the **2020 Toyota AFL Grand Final Accessible Seating Request Form** between 7am – 4pm on Sunday, October 18. [DOWNLOAD HERE.](#)

Members will need to complete the following details for each attendee, up to the maximum group size of six (6) members:

- Full name
- Mobile contact
- Email address
- Priority Group of the individual member.
- Membership barcode number, and if applicable companion card number.
- Each member must read and agree to the terms and conditions listed on the form prior to this being submitted.

Due to increased contact tracing requirements, members will need to provide details for all attendees in their group.

The nominated group leader submitting your request will need to enter the priority group at the top of the form for easy identification. Group leaders will be able to nominate the seating categories that their group will accept. If you choose to nominate only specific categories, please note that it reduces your chances of being allocated tickets.

ACCESSIBLE SEAT BOOKING REQUESTS

- The accessible seat booking process will open for eligible club members from 7am – 4pm AEST on Sunday, October 18. Any forms submitted before this time will not be considered.
- Members need to submit their forms via email to gabbaaccessibles@ticketmaster.com.au.
- Members will receive an automated reply from Ticketmaster confirming that your form has been received.
- All forms received on the Sunday will be randomised and then sorted into eligible Priority Groups for processing.
- Any forms received after 4pm on Sunday, October 18 will relinquish their priority and will be considered after Priority 3.
- Groups spanning multiple priority groups will be processed in accordance with the lowest ranking priority in their group.
- Ticketmaster will process requests in Priority order, e.g. Priority 1 followed by Priority 2 and then Priority 3. All requests are subject to availability.
- Ticketmaster will commence processing accessible seat bookings from Monday October 19.
- The nominated group contact on the form will receive a call from Ticketmaster on Monday, October 19 to confirm the allocation and take payment at this time. Please ensure that you remain contactable throughout the day.
- All requests and ticket allocations will be completed by 4pm AEST on Monday, October 19 with all successful groups contacted on, or prior to this time.
- Any groups who unsuccessful in their request will be notified via email by Ticketmaster directly.